

Report Overview



OFFICE OF THE AUDITOR GENERAL
NEWFOUNDLAND AND LABRADOR

Why We Did This Report
Implementing past Auditor General performance audit recommendations is an important way for government to demonstrate its responsiveness and improve the delivery of programs and services. This report covers audit reports issued from 2016 to 2020 and provides a status update on recommendations and their status.

Observations



Recommendations Not Implemented

Analysis of the 69 outstanding recommendations indicates that many government departments and entities have areas where they could improve; where services could be more efficient; and where savings may be realized with more effective program delivery.

As stated in last year's report, four reports continue to have low implementation rates, yet the recommendations remain relevant today.

- Road Ambulance Services (2016): Overall implementation rate of 8%.
- Provincial Home Support Program (2017): Overall implementation rate of 10%.
- Compensation Practices in Government Entities (2017): Overall implementation rate of 27%
- Salaried Physicians (2016): Overall implementation rate of 37%.

Three entities are 100% outstanding for recommendations on a topic - while other entities have fully implemented recommendations for the same topic.

Departments are:

- Tourism, Culture, Arts and Recreation - Oversight of Provincial Wellness Priorities
- Justice and Public Safety - Newfoundland and Labrador Liquor Corporation
- Municipal and Provincial Affairs - Government Preparedness for Changing Demographics

We are no longer monitoring 26 outstanding recommendations from 2014-15.

Why It Matters

It is important for government to fully implement or otherwise resolve Auditor General recommendations. The volume of unresolved recommendations - after six years - indicates those topics require additional analysis and there may be gaps that require further attention.

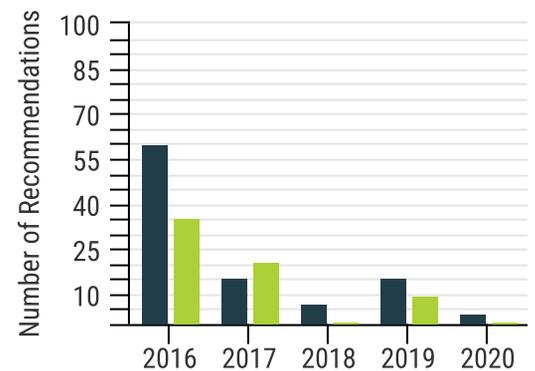
Approximately two of every five recommendations remain outstanding, and particularly concerning is the number of departments and entities with low implementation rates across a number of reports. As a result of recommendations not being fully implemented, risks remain, or further risks may be created.

Recommendations issued up to seven years ago are still not fully resolved and 57 of the 69 outstanding recommendations (83%) are more than five years old; with only 60% (103 of 172) of recommendations from 2016 - 2020 having been fully implemented or otherwise resolved. The remaining 40% outstanding (69 of 172) have been partially implemented.



Of Outstanding Recommendations are from Reports Issued in 2017 or Earlier

Progress Toward Full Implementation



● Recommendations Fully Implemented or Otherwise Resolved
● Outstanding Recommendations

? After reading this report, you may want to ask the following questions of government:

1. What action is government taking to resolve the 69 outstanding performance audit recommendations?