

# Report Overview



OFFICE OF THE AUDITOR GENERAL  
NEWFOUNDLAND AND LABRADOR



## Why We Did This Monitoring Report

Resolving past Auditor General performance audit recommendations is important for government to demonstrate its responsiveness and improve the delivery of the programs and services that are critical to Newfoundlanders and Labradorians.

Given there are numerous outstanding recommendations, some nearly a decade old, this information report covers audit reports issued from 2014 to 2020 and provides a status update on those recommendations. The report is also in response to our discussions with the Public Accounts Committee, which inquired about the status of outstanding recommendations in 2022.



## Observations

We are concerned that recommendations issued nearly a decade ago are still not fully resolved and that 91 of the 111 outstanding recommendations (82%) are more than six years old. Particularly concerning are the subject areas that remain outstanding from the 2016, 2017 and 2019 reports.

Only 63% (192 of 303) of the recommendations from our past reports (2014 - 2020) have been fully implemented or otherwise resolved.

Of the 37% outstanding (111 of 303), 33% (100 of 303) have been partially implemented and 4% (11 of 303) have had no action taken at all.



## Why It Matters

Recommendations are a critical part of audit reports and it is important for the departments and entities we audit to fully implement or otherwise resolve our recommendations.

Approximately one of every three recommendations remains outstanding, and we are particularly concerned with the number of departments and entities that had overall low implementation rates across a number of reports, some of which date back to 2014.

As a result of recommendations not being fully implemented, risks remain, or further risk may be created.



## After reading this report, you may want to ask the following questions of government:

What actions is government taking to resolve the 111 outstanding performance audit recommendations?